



mattsolutions

food quality specialists

PLEASE PRINT AND FILL OUT THIS FORM AND SEND IT IN WITH YOUR INSTRUMENT

| | |
|-------------------------------|--|
| DATE | |
| COMPANY | |
| CONTACT PERSON | |
| PHONE | |
| EMAIL | |
| PO NUMBER: (if applicable) | |
| ADDRESS | |

REASON FOR SENDING (PLEASE CIRCLE BELOW)

ANNUAL CALIBRATION OR REPAIR/SERVICE

* Please advise if you would like a hard copy calibration certificate *

IF REPAIR IS REQUIRED PLEASE BRIEFLY DESCRIBE MAIN ISSUE(S) BELOW

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- WE AIM TO COMPLETE OUR REPAIRS AS FAST AS POSSIBLE. PLEASE ALLOW A MAXIMUM OF ONE WEEK FOR REPAIRS UNLESS OTHERWISE STATED.
- FOR ALL INSTRUMENTS A MINIMUM \$45 (SMALL) OR \$90 (LARGE) DIAGNOSTIC FEE APPLIES. THIS IS WAIVED IF YOU CONTINUE WITH REPAIR / CALIBRATION.
- MATT SOLUTIONS WILL BE IN TOUCH IF UNFORSEEN CHALLENGES OCCUR WITH REPAIR/CALIBRATION.

THANK YOU

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